

# There's an alternative to calling the police in Atlanta.



## Call 311

If you need in-person assistance because someone is struggling with mental health, substance use, or extreme poverty, call 311 and follow the prompts to request a non-police response team.



## PAD Team Arrives

PAD will come out to the area within 30 minutes and offer the person to resources, whether that's a warm meal, clean clothes, or transportation to a shelter. PAD is not law enforcement and will not compel anyone to work with us.



## We'll Call You Back

If you provide your contact information to 311, we'll follow up with you within 48 hours to let you know how your concern was addressed.



AtlantaPAD.org/Learn



Community Response Services are available Monday-Friday, 7 am-7 pm. Dial 311 or (404) 546-0311

atlantapad.org @PADatlanta

## Call 311 for PAD In-Person Non-Police Response To Substance Use, Mental Health, & Extreme Poverty.

This includes concerns related to:

### **DISTURBANCES**

such as someone yelling outside a business or blocking traffic

### **PUBLIC INDECENCY**

such as someone naked or bathing in a public place

### **WELFARE**

such as someone asking for food or help

### **MENTAL HEALTH**

such as someone who appears disoriented, erratic, or is talking to themselves

### **SUBSTANCE USE**

such as someone using drugs in public

### **BASIC NEEDS**

such as someone in need of shelter and sleeping outside

### **PUBLIC HEALTH**

such as someone getting food from a dumpster or using the bathroom in a public place